

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421914
<015>	Study Area Name	MARK TWAIN RURAL TEL
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Denise Dames
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6604235211 ext.34
<039>	Contact Email Address: Email of the person identified in data line <030>	controller@marktwain.coop
	Form Type	54.313 and 54.422

<010>	Study Area Code	421914
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<210> For the prior calendar year, were there any reportable voice service outages? No

**(300) Unfulfilled Service Request
Data Collection Form**

 FCC Form 481
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<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

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<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwain.coop
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwain.coop
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
421914MO510 .pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

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<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	421914MO610.pdf

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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	18.0

[illegible]

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-- See attached worksheet --

**(800) Operating Companies
Data Collection Form**

FCC Form 481

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<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwain.coop
<810>	Reporting Carrier	Mark Twain Rural Telephone Company
<811>	Holding Company	Mark Twain Rural Telephone Company
<812>	Operating Company	Mark Twain Rural Telephone Company

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

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<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 421914mo1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 421914mo1030.pdf

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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421914MO1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2005) Price Cap Carrier Additional Documentation

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Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
		Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	421914mo3010b.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	421914mo3026.pdf

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

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Financial Data Summary

(3027) Revenue	4570185
(3028) Operating Expenses	4487346
(3029) Net Income	117960
(3030) Telephone Plant In Service(TPIS)	35627801
(3031) Total Assets	21517626
(3032) Total Debt	565120
(3033) Total Equity	20952506
(3034) Dividends	1000

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	

**Certification - Reporting Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: MARK TWAIN RURAL TEL	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 421914	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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18.0

[illegible][illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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[illegible]

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<810>	Reporting Carrier	Mark Twain Rural Telephone Company
<811>	Holding Company	Mark Twain Rural Telephone Company
<812>	Operating Company	Mark Twain Rural Telephone Company

[illegible]

Service Quality Standards & Consumer Protection Rules Compliance:

Consumer Protection

Voice and Broadband

Mark Twain Rural Telephone Company complies with the requirements of 47CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag Rules to prevent identity threat. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

Mark Twain Rural Telephone Company complies with the consumer protections, quality of service standard, service objective level, customer inquiry and customer dispute provisions of the state of Missouri. Mark Twain Rural Telephone Company is committed to providing the highest quality service to its customers.

Broadband

Mark Twain Rural Telephone Company complies with the service standards as established by state regulatory commission. Mark Twain Rural Telephone Company follows the highest service standards and is committed to provide the highest quality service to its broadband customers.

Mark Twain Rural Telephone Company Ability to Function in Emergency Situations

Mark Twain Rural Telephone Company (“Company”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Missouri Code of State Regulations. The Company’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery reserve that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites and has a maintenance program in place.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

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The Mark Twain Rural Telephone Company

Voice Services Rate Comparability

As evidenced by the data provided in line 700 of this Form 481, Mark Twain Rural Telephone Company's voice service pricing is no more than 2 standard deviations above the national average urban rate (\$49.51) as announced by the Wireline Competition Bureau on February 14, 2017 (DA 17-167)

Mark Twain Rural Telephone Company Broadband Services Rate Comparability

Mark Twain Rural Telephone Company Broadband Services Pricing meets the FCC's broadband public interest obligations because it is no more than the applicable benchmark for broadband services announced by the Bureau on February 14, 2017 (DA17-167).

In furtherance with its broadband public interest obligation pursuant to 54.308(a), Mark Twain Rural Telephone Company offers broadband service, upon reasonable request, at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications and usage capacity that is reasonably comparable to comparable offerings in urban areas, at rates that are reasonably comparable to rates for comparable offerings in urban areas.

If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 6 Mbps downstream/1 Mbps upstream is reasonable, Mark Twain Rural Telephone Company offers broadband service at actual speeds of at least 6 Mbps downstream/1 Mbps upstream at pricing that meets the bureau's broadband reasonable comparability service rates.

Currently, Mark Twain Rural Telephone Company has had no reasonable requests for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream. However, as shown by the response to Line 710 on its Form 481 filing, Mark Twain offers broadband service of 6 Mbps downstream/1 Mbps upstream with no usage allowances below the benchmark rate.

Affordable Phone Service

as low as



\$10.25/month*

*This monthly rate does not include applicable local, 911, state and federal taxes.

The Missouri Universal Service Fund is a state program which is divided into two sections— Lifeline and Disabled. Lifeline customers receive both state and federal funds. Disabled customers received only state support. The discount varies between \$6.50 and \$15.75 depending on your method of qualification. Lifeline service offers a monthly federal discount of \$9.25 (for Voice or Broadband Internet) and state discount of \$6.50 (Voice or a service bundle of Voice and Broadband) for a total monthly discount of up to \$15.75. The Disabled Program offers a \$6.50 (Voice) monthly discount.

If you or a dependent residing in your household are receiving benefits from one or more of the programs listed below, please contact Mark Twain Rural Telephone Company at 660-423-5211 for more information. The office hours are 8:00 a.m. to 4:45 p.m., Monday thru Friday.

LIFELINE PROGRAM

- MO HealthNet (f/k/a Medicaid)
- Supplemental Nutrition Assistance (Food Stamps)
- Supplemental Security Income
- Veterans and Survivors Pension Benefit
- Federal Public Housing Assistance (Section 8)
- 135% of the Federal Poverty Level

DISABLED PROGRAM

- Veteran Administration Disability Benefits
- State Blind Pension
- State Aid to Blind Persons
- State Supplemental Disability Assistance
- Federal Social Security Disability

Mark Twain Rural Telephone Company

Missouri Application for the Lifeline or Disabled Programs

Consumers meeting certain eligibility criteria are able to receive monthly discounts for telecommunications service through the Lifeline Program or the Disabled Program. Lifeline service offers a monthly federal discount of \$9.25 (for Voice or Broadband Internet), a state discount of \$6.50 (Voice or a service bundle of Voice and Broadband), and a Mark Twain Rural Telephone Company discount of \$3.50 for a total monthly discount of up to \$19.25. The Disabled Program offers a \$6.50 (Voice) monthly discount. To apply, complete this form and also submit **proof of eligibility**.

Eligibility Criteria	
Lifeline Program	Disabled Program
<input type="checkbox"/> MO HealthNet (f/k/a Medicaid) <input type="checkbox"/> Supplemental Nutrition Assistance (Food Stamps) <input type="checkbox"/> Supplemental Security Income <input type="checkbox"/> Veterans and Survivors Pension Benefit <input type="checkbox"/> Federal Public Housing Assistance (Section 8) <input type="checkbox"/> 135% of the Federal Poverty Level <i>(See next page for income threshold requirements)</i>	<input type="checkbox"/> Veteran Administration Disability Benefits <input type="checkbox"/> State Blind Pension <input type="checkbox"/> State Aid to Blind Persons <input type="checkbox"/> State Supplemental Disability Assistance <input type="checkbox"/> Federal Social Security Disability

Lifeline Program – Choose ONE service to apply the discount: *(check with provider for availability)*

☐ Telephone
 ☐ Broadband Internet Access Service (“BIAS”)
 ☐ Service Bundle (Phone and BIAS)

Applicant's Full Name:	Birth Date:	Social Security # (last 4 digits):	DCN:*
Name on Service Account & Relationship to Applicant <i>(If different from Applicant):</i>		Customer Contact Telephone Number:	
Customer's Full Residential Service Address <i>(no P.O. Boxes):</i> Street: City, Town, Zip:		Is this address a temporary address? Yes / No <i>(circle the appropriate response)</i> <i>(If “yes” then must verify address every 90 days.)</i>	
		Is this address occupied by multiple households? Yes/No <i>(circle the appropriate response)(If “yes” or if Lifeline program records indicate another person at this address is already receiving a Lifeline Program benefit then you must complete the separate Lifeline Household Worksheet.</i>	
Is this address also my billing address? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(If “no” please provide billing address):</i>			

*This number is assigned to program participants of MO HealthNet and Food Stamps.

I understand the following obligations and provisions about the Lifeline and Disabled programs:

- The Lifeline and Disabled programs are government benefit programs and that willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline or Disabled service is available per household.
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline or Disabled benefits from multiple providers or combine Lifeline and Disabled program benefits.
- Violation of the one-per-household limitation constitutes a violation of rules and will result in the subscriber's de-enrollment from the program.
- Lifeline and the Disabled program are non-transferable benefits and the subscriber may not transfer his or her benefit to any other person.

I CERTIFY UNDER PENALTY OF PERJURY THAT (PLEASE INITIAL NEXT TO EACH STATEMENT):

- ☐ I meet the eligibility criteria for the Lifeline program or the Disabled program.
- ☐ I will provide notification to my telecommunications provider within 30 days if for any reasons I no longer satisfy the criteria for receiving Lifeline or Disabled benefits including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline or Disabled support, I receive more than one Lifeline or Disabled benefit, or another member of my household is receiving a Lifeline or Disabled benefit.
- ☐ If I move to a new address I will provide that new address to my telecommunications provider within 30 days.
- ☐ If I have a temporary residential address then I will be required to verify my address with my telecommunications provider every 90 days.
- ☐ My household will receive only one Lifeline or Disabled service and, to the best of my knowledge, my household is not already receiving a Lifeline or Disabled service.
- ☐ I acknowledge the obligation to re-certify my continued eligibility for Lifeline or Disabled benefits at any time and failure to re-certify my continued eligibility will result in de-enrollment and the termination of Lifeline or Disabled benefits.
- ☐ I consent to providing any records required to the Universal Service Administrative Company for the purpose of verifying I do not receive more than one Lifeline benefit. I also consent to sharing my account information with the Federal Communications Commission and Missouri Public Service Commission and their agents and designees who oversee and administer the Lifeline or Disabled programs.
- ☐ I certify I have _____ individuals in my household.
(Initial and complete only if qualifying under income threshold.)

The information supplied on this form is true and correct.

I acknowledge providing false or fraudulent information to receive Lifeline or Disabled benefits is punishable by law.

Signature of Customer

Date

Submit a completed signed form and proof of eligibility.

Annual Income Thresholds for Meeting 135% of Federal Poverty Level (Based on Household Size)								
1	2	3	4	5	6	7	8	Each add'l person
\$16,281	\$21,924	\$27,567	\$33,210	\$38,853	\$44,496	\$50,139	\$55,782	+ \$5,643/person

Acceptable documentation for meeting the criteria of 135% of the federal poverty level includes: a copy of prior year's state or federal tax return; paycheck stub (three consecutive months); a statement of benefits for Social Security, Veterans Administration, retirement/pension or Unemployment/Workmen's Compensation; or other legal documents showing current income (e.g. divorce decree, child support award). Any documentation must cover a full year or three consecutive months within the previous twelve months.

Company Use Only:

I hereby attest the applicant presented acceptable proof of eligibility:

Print name of company official

Signature

Date

**Mail application and proof of eligibility (if applicable) to:
MARK TWAIN RURAL TELEPHONE COMPANY**

P.O. Box 68, 48054 State Hwy 6, Hurdland, MO 63547

Lifeline Household Worksheet

This Worksheet is not applicable for the Disabled Program.

Only one Lifeline Program-supported service per household (either wireless or landline telephone, Broadband Internet, or a cell phone data plan) is allowed under Federal law.

Your **household** is everyone who lives together at your address and contributes to, or shares in, the income and expenses of the household. Household expenses include food, health care expenses, and the cost of renting or paying a mortgage on your place of residence and utilities. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Answer the questions below to determine if there is more than one household living at your address, and if your household already receives a Lifeline Program benefit. Providing false information on this form may result in losing your Lifeline service and/or criminal penalties.


1. Does another adult (age 18 or emancipated minor) live with you AND have a Lifeline-discounted service or a "free" wireless Lifeline service? For example, husband, wife, domestic partner, parent, son, daughter, another relative (such as a sibling, aunt, cousin, grandparent, grandchild, etc.), a roommate, or another person.

_____ **No.** You are **ELIGIBLE** for Lifeline because no one in your household has Lifeline. Please **SIGN below** to certify that this is true and complete the rest of this form.

_____ **Yes.** Please answer question 2 below.

2. Do you share expenses for bills, food, or other living expenses AND share income (salary, public assistance benefits, social security payments or other income) with the person in question #1 that has a Lifeline-discounted service?

_____ **No.** You are **ELIGIBLE** for Lifeline because no one in your household has Lifeline. Please **SIGN below** to certify that this is true and complete the rest of this form.

_____ **Yes.**  Do NOT complete the rest of this form. You are **NOT ELIGIBLE** because someone in your household already has Lifeline.

I certify that the information provided above is true and that no one in my household already has Lifeline. I understand that violating the one-per-household requirement is against the Federal Communications Commission's rules and I may lose my Lifeline benefits, and may be prosecuted by the United States government for violating the rules.

Signature

Date

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All of our Lifeline customers receive unlimited local minutes and they have an equal access choice of long distance carriers for toll plans and the long distance carriers determine the rates, terms and conditions of each plan, not Mark Twain Rural Telephone Company.



June 20, 2017

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 14-58, 2017 Annual Report, Form 481 for High-Cost Recipient
54.313(f)(1) "Public Interest Obligation"

Dear Ms. Dortch:

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that Mark Twain Rural Telephone Company provides High Speed Internet service to its customers and:

- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 10 Mbps downstream / 1 Mbps upstream;
- Provides latency suitable for real-time applications and usage capacity which is reasonably comparable to those in urban areas and;
- That reasonable requests for service are met within a reasonable timeframe.

If a request for broadband service at actual speeds of at least 10 Mbps downstream / 1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 6 Mbps downstream / 1 Mbps upstream is reasonable, our company offers broadband service at actual speeds of at least 6 Mbps downstream / 1 Mbps upstream at pricing that meets the Wireline Competition Bureau's broadband reasonable comparability service rates benchmark.

If there are questions, I may be contacted at 660-423-5211

Sincerely,

A handwritten signature in blue ink, appearing to read 'J. Lyon'.

Jim Lyon
Executive V.P. & General Manager

A n I n d e p e n d e n t T e l e p h o n e C o o p e r a t i v e

Mark Twain Rural Telephone Company
(Parent-Only)
Balance Sheets
December 31, 2016 and 2015

	<u>2016</u>	<u>2015</u>
Assets		
Current Assets		
Cash and cash equivalents	\$ 447,870	\$ 986,138
Temporary investments	4,109,652	4,502,254
Accounts receivable:		
Due from customers	13,736	9,695
Interexchange carriers		
Less allowance of \$4,960	141,313	167,956
Affiliates	424,372	323,135
Other	393,676	66,928
Prepaid income taxes	-	38,078
Materials and supplies at average cost	469,984	206,186
Prepayments	88,688	52,845
Deferred income taxes	<u>14,763</u>	<u>25,354</u>
	<u>6,104,054</u>	<u>6,378,569</u>
Other Noncurrent Assets		
Investment in affiliates	7,884,068	7,149,175
Other investments	425,323	233,047
Long-term prepayments	16,898	9,252
Deferred income taxes	<u>271,167</u>	<u>219,387</u>
	<u>8,597,456</u>	<u>7,610,861</u>
Property, Plant and Equipment		
Telephone plant in service	35,627,801	35,722,364
Less accumulated depreciation	<u>28,993,672</u>	<u>29,257,847</u>
	6,634,129	6,464,517
Plant under construction	<u>181,987</u>	<u>269,465</u>
	<u>6,816,116</u>	<u>6,733,982</u>
Total Assets	<u>\$ 21,517,626</u>	<u>\$ 20,723,412</u>

See Notes to Financial Statements

	<u>2016</u>	<u>2015</u>
Liabilities and Members' Equity		
Current Liabilities		
Accounts payable:		
Interexchange carriers	\$ 3,116	\$ 26,450
Affiliates	1,933	2,613
Other	278,540	154,259
Customer deposits	10,367	8,317
Accrued income taxes	69,521	-
Other	<u>38,269</u>	<u>41,203</u>
	<u>401,746</u>	<u>232,842</u>
Other Noncurrent Liabilities		
Post-retirement benefit obligation	<u>163,374</u>	<u>182,895</u>
Members' Equity		
Memberships - \$10 par value, 2,811 and 4,523 shares issued and outstanding, respectively	28,110	45,230
Patronage capital assigned	11,049,861	11,120,754
Discounted capital credits	68,374	46,817
Accumulated Other Comprehensive Income:		
Unrecognized post-retirement obligation	(58,526)	(73,822)
Margins unassigned	<u>9,864,687</u>	<u>9,168,696</u>
	<u>20,952,506</u>	<u>20,307,675</u>
Total Liabilities and Members' Equity	<u>\$ 21,517,626</u>	<u>\$ 20,723,412</u>

Mark Twain Rural Telephone Company

(Parent-Only)

Statements of Operations Years Ended December 31, 2016 and 2015

	2016	2015
Operating Revenues		
Local network services	\$ 733,544	\$ 703,268
Network access services	2,546,498	2,591,819
Internet services	873,895	713,115
Miscellaneous revenue	416,248	411,083
	<u>4,570,185</u>	<u>4,419,285</u>
Operating Expenses		
Plant specific operations	1,140,205	1,141,406
Plant nonspecific operations	438,339	370,821
Cost of internet services	245,138	229,601
Depreciation	1,200,818	1,083,411
Customer operations	251,252	236,505
Corporate operations	1,129,890	1,076,465
General taxes	81,704	95,134
	<u>4,487,346</u>	<u>4,233,343</u>
Operating Margins	<u>82,839</u>	<u>185,942</u>
Other Income (Expense)		
Interest and dividend income	33,022	31,943
Other, net	(11,835)	(13,739)
	<u>21,187</u>	<u>18,204</u>
Margins Before Income Taxes and Equity Earnings of Subsidiaries	104,026	204,146
Income Taxes (Benefit)	<u>(13,934)</u>	<u>39,765</u>
Margins Before Equity Earnings of Subsidiaries	117,960	164,381
Equity Earnings of Subsidiaries	<u>734,893</u>	<u>605,884</u>
Net Margins	<u>\$ 852,853</u>	<u>\$ 770,265</u>

Mark Twain Rural Telephone Company

(Parent-Only)

Statements of Cash Flows Years Ended December 31, 2016 and 2015

	<u>2016</u>	<u>2015</u>
Operating Activities		
Net margins	\$ 852,853	\$ 770,265
Adjustments to reconcile net margins to net cash provided by operating activities:		
Depreciation	1,200,818	1,083,411
Deferred income taxes	(50,351)	7,595
Patronage in business conducted with cooperatives	(9,600)	(13,187)
Patronage distributions received from business conducted with cooperatives	1,324	1,424
Equity income in unconsolidated affiliates	(734,893)	(605,884)
Changes in assets and liabilities:		
(Increase) Decrease in:		
Receivables	(405,383)	(42,601)
Materials and supplies	(263,798)	(64,913)
Prepayments	(5,411)	(4,477)
Increase (Decrease) in:		
Accounts payable	43,281	(34,695)
Accrued taxes	69,521	(56,544)
Other	4,053	6,880
Net cash provided by operating activities	<u>702,414</u>	<u>1,047,274</u>
Investing Activities		
Capital expenditures	(1,227,796)	(909,642)
Purchase of investments	(1,683,000)	(1,335,927)
Proceeds from sale of investments	1,891,602	2,121,325
Salvage, net of cost of removing plant	1,000	21,500
Net cash used in investing activities	<u>(1,018,194)</u>	<u>(102,744)</u>
Financing Activities		
Patronage capital retired	(215,973)	(161,894)
Excise tax refund	947	1,339
Other, net	(7,462)	3,916
Net cash used in financing activities	<u>(222,488)</u>	<u>(156,639)</u>
Net Increase (Decrease) in Cash and Cash Equivalents	(538,268)	787,891
Cash and Cash Equivalents at Beginning of Year	<u>986,138</u>	<u>198,247</u>
Cash and Cash Equivalents at End of Year	<u>\$ 447,870</u>	<u>\$ 986,138</u>

To the Board of Directors
 Mark Twain Rural Telephone Company and Subsidiaries
 Hurdland, Missouri

As part of our audit of the consolidated financial statements of Mark Twain Rural Telephone Company and subsidiaries, as of and for the year ended December 31, 2016, we wish to communicate the following to you.

Auditor's Responsibility Under Auditing Standards Generally Accepted in the United States of America

An audit performed in accordance with auditing standards generally accepted in the United States of America is designed to obtain reasonable, rather than absolute, assurance about the financial statements. In performing auditing procedures, we establish scopes of audit tests in relation to the financial statements taken as a whole. Our engagement does not include a detailed audit of every transaction. Our engagement letter more specifically describes our responsibilities.

These standards require communication of significant matters related to the financial statement audit that are relevant to the responsibilities of those charged with governance in overseeing the financial reporting process. Such matters are communicated in the remainder of this letter or have previously been communicated during other phases of the audit. The standards do not require the auditor to design procedures for the purpose of identifying other matters to be communicated with those charged with governance.

An audit of the financial statements does not relieve management or those charged with governance of their responsibilities. Our engagement letter more specifically describes your responsibilities.

Qualitative Aspects of Significant Accounting Policies and Practices

Significant Accounting Policies

The Company's significant accounting policies are described in Note 1 of the audited financial statements.

No unusual accounting policies or methods were identified.

Critical Accounting Policies and Practices

Critical accounting policies and practices are those that are both most important to the portrayal of the Company's financial position, results of operations and cash flows and require management's most difficult, subjective or complex judgments, often as a result of the need to make estimates about the effect of matters that are inherently uncertain. Critical accounting policies and practices of the Company include:

No matters reportable.

To the Board of Directors
 Mark Twain Rural Telephone Company and Subsidiaries
 Page 2

Alternative Accounting Treatments

We had discussions with management regarding alternative accounting treatments within accounting principles generally accepted in the United States of America for policies and practices for material items, including recognition, measurement and disclosure considerations related to the accounting for specific transactions as well as general accounting policies, as follows:

No alternative accounting treatments were identified.

Management Judgments and Accounting Estimates

Accounting estimates are an integral part of financial statement preparation by management, based on its judgments. The following areas involve significant estimates for which we are prepared to discuss management's estimation process and our procedures for testing the reasonableness of those estimates:

- Depreciable lives of fixed assets
- Employee benefit liabilities

Financial Statement Disclosures

The following areas involve particularly sensitive financial statement disclosures for which we are prepared to discuss the issues involved and related judgments made in formulating those disclosures:

- Revenue recognition
- Regulatory matters
- Significant estimates and concentrations
- Related parties

Audit Adjustments

During the course of any audit, an auditor may propose adjustments to financial statement amounts. Management evaluates our proposals and records those adjustments which, in its judgment, are required to prevent the financial statements from being materially misstated. Some adjustments proposed were not recorded because their aggregate effect is not currently material; however, they involve areas in which adjustments in the future could be material, individually or in the aggregate.

Areas in which adjustments were proposed include:

- Estimates for unbilled receivables
- Estimates for post-employment benefits
- Estimates for future access revenue adjustments
- Equity earnings of investments
- Income tax accrual

Proposed Audit Adjustments Not Recorded

- All audit adjustments proposed were recorded.

To the Board of Directors
Mark Twain Rural Telephone Company and Subsidiaries
Page 3

Auditor's Judgments About the Quality of the Entity's Accounting Principles

During the course of the audit, we made the following observations regarding the Company's application of accounting principles:

No new or changes to accounting policies or application of new accounting pronouncements were identified.

Other Material Written Communications

Listed below are other material written communications between management and us related to the audit:

- Management representation letter (attached)

This letter is intended solely for the information and use of the board of directors, management of the Company, the Federal Communications Commission (FCC), Universal Service Administrative Company (USAC), and the relevant state and local regulatory agencies and is not intended to be and should not be used by anyone other than these specified parties.

BKD, LLP

West Des Moines, Iowa
March 13, 2017